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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : Ayman Bedair et al.  
Serial No. : 09/475,269  
Filed : December 30, 1999  
For : ADAPTIVELY MAINTAINING QUALITY OF SERVICE (QoS) IN  
DISTRIBUTED PBX NETWORKS  
Group No. : 2666  
Examiner : Kevin C. Harper

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Technology Center 2600

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
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Sir:

The undersigned hereby certifies that the following documents:

1. Information Disclosure Statement;
2. PTO Form PTO/SB/08A;
3. Five (5) references; and
4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on June 23, 2004.

Date: 6/23/04

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